



COVID-19 Technology Response System

Weekly Update

October 2, 2020

Welcome to the Weekly Update for the COVID-19 Technology Response System.

The Department of Health and Senior Services (DHSS) offers a comprehensive and interoperable suite of software to empower public health agencies and give them all the tools they need to respond to COVID-19.

Each week we will provide information about new features, resources, upcoming releases, and other important information about the three tools that make up the Technology Response System: Electronic COVID-19 Case Reporting, EpiTrax and MO ACTS.

Check out the intranet sites here:

- [Electronic COVID-19 Case Reporting](#)
- [EpiTrax](#)
- [MO ACTS](#)

Question of the Week:

How should I enter COVID-19 death data in EpiTrax?

EpiTrax is the authoritative source for the DHSS Dashboard totals. It is very important that LPHAs enter the following information as soon as they are notified:

- Mortality status
- Date of death
- If COVID-19 was the cause of death

Enter mortality status and death information using the **Clinical** tab in EpiTrax. The Investigation tab also houses death information, but the Clinical tab is the main data source for mortality reporting.

Selecting 'Yes' will prompt the question "COVID-19 Caused Death?" **You may not be able to enter a response immediately and will have to update** when you receive more information about the official cause of death. However, you should save the record to populate the death and date of death.

In some cases, the death is confirmed to be as a result of a COVID-19 infection. If COVID-19 was a contributing cause of death, then mark "Yes" to "COVID-19 caused death?"

When a physician or medical examiner has not confirmed COVID-19 as a contributing cause of death, the "COVID-19 caused death?" question should be marked as "No". In some cases, the answer may be temporarily "Unknown".

Check out our "[Entering COVID-19 Deaths in EpiTrax](#)" bulletin for specific instructions.

Change Management Group Opportunity:

Do you want to be even more in the loop? Good news: we are actively recruiting folks to take part in our Change Management Group! If you have 30 minutes a week, you can get a sneak peek at new functionality, provide your feedback on what works, and let us know what could be improved. Email moacts@health.mo.gov if you would like to be part of this team.

Electronic COVID-19 Case Reporting Updates:

Version 2 of the system is now live! Look out for a few new fields and some improvements to make reporting easier. Updated FAQs and a new user guide are available on the [website](#).

EpiTrax Updates:

As of October 1st, DHSS will be discontinuing the re-assignment of COVID cases between jurisdictions. Functionality for this purpose is built into EpiTrax, and LPHAs will need to use the tool provided for this purpose.

Please reference the [EpiTrax User Guide](#) or the [Re-Routing Cases in EpiTrax](#) bulletin for detailed instructions on how you can reassign cases in your queue to other jurisdictions – both of which are found on the [EpiTrax Intranet Site](#).

If you notice one of your cases has been incorrectly assigned to another jurisdiction and should be assigned to you instead, you will need to contact the LPHA it is currently assigned to and have them follow the instructions laid out in the user guide or re-routing cases bulletin so that the case can be reassigned to you. A contact listing of LPHA team members to reach out to for re-assignments is available on the [LPHA 2019 Novel Coronavirus intranet site](#), located on the bottom of the page under *EpiTrax information*.

If you notice one of your cases should be an out-of-state record, you can still submit a [HelpDesk ticket](#) and DHSS will reassign it.

WebSurv to EpiTrax Data Migration

EpiTrax will be offline from 11:00 pm Saturday, October 3rd until approximately 4:00am Sunday, October 4th. To ensure that all COVID-19 data is complete, the COVID-19 module of WebSurv is available as view only. Please do not make any updates or enter any information for COVID-19 conditions in WebSurv. Check out the [data migration bulletin](#) for more information.

MO ACTS Updates:

MO ACTS will be updated the evening of Monday October 5th with new enhancements requested specifically by our LPHAs! In this release, users will be able to request access to multiple jurisdictions (for those with data sharing agreements), bulk closure or reassignment, and receive voicemails from citizens – just to name a few of the new features! Check out our Release Notes on the [MO ACTS website](#) for detailed information!